



NEWS Release

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NEW SEECLICKFIX FORMAT FOR CITIZENS CONCERNS

ROCKPORT, TX – As of Monday, December 5, 2022, Rockport will be partnered with SeeClickFix which is a new platform to replace the previous FixItForm system. SeeClickFix will allow citizens to report quality-of-life issues and request Rockport services.

With free SeeClickFix mobile app and web tools, Rockport citizens will now be able to provide staff with pictures, specific descriptions, and more — valuable information needed to get the job done efficiently. In addition, the SeeClickFix platform provides Rockport officials with a centralized issue management system to manage issues from creation to resolution — engaging Rockport citizens throughout the process.

This partnership not only allows Rockport citizens to report problems, but also to view, and comment on problems submitted by their neighbors. Citizens can even create their own “watch areas” to receive notifications about all the issues reported in their community, enabling them to follow the progress of all service requests — not just the ones they report.

The SeeClickFix mobile app is available for download on Android and iPhone. In addition to the mobile apps, citizens can send reports to the Rockport website and seeclickfix.com.