



## A Message from Mayor Wax

September 27, 2017

Although these letters come through the City, please know that it is a multi-jurisdictional effort that includes Aransas County and the Town of Fulton. Our level of cooperation is unmatched. We are truly One Voice --working together to rebuild.

New News:

1. We remain in a BURN BAN and Curfew – 11 pm – 6 am. These are safety measures as there are few working streetlights, not to mention stoplights, AND we want to prevent the risk of fires in our tinder house of a community.
2. Debris Removal. **Please, please, please be patient.** The most recent debris removal report may be found at: <http://www.cityofrockport.com/Archive.aspx?ADID=2570>. As of today, 395,549 cubic yards have been removed by Crowder Gulf and TxDOT. Crowder Gulf estimates it will take six months to remove the debris and TxDOT is estimating 30 days to clear all of the right-a-ways.
3. Housing Assistance. The Corp of Engineers is in Aransas County initiating its inspection for possible housing sites, including available RV parks.
4. National Weather Service. John Metz, a meteorologist with the National Weather Service spoke at the Emergency Operations Center meeting today. His presentation was very informative and we are compiling the information to post on the City's web site. Of the many things he said, "From a meteorologist point of view, this storm was ground breaking. None of us in this industry has seen anything like it in our career. "
5. **Donations.** The Aransas County Donation Center, located in the old HEB parking lot, has published a list of needed donations. <http://www.cityofrockport.com/Archive.aspx?ADID=2571>. Please take your donations to this location. Hours of Operation: 10AM – 4PM . Contact email: [aransasrelief@gmail.com](mailto:aransasrelief@gmail.com)

**Volunteers.** A Volunteer Reception Center has opened at First Baptist Church, located at the intersection of Enterprise and N. Live Oak. Hours of Operation: 8-5PM M-SAT 1-5PM SUN . Contact email: [aransasvolunteers@gmail.com](mailto:aransasvolunteers@gmail.com).

There is an immediate need for volunteers every day. Please sign up at <http://www.signupgenius.com/index.cfm?go=s.signup&urlid=5080a44acaa2aabff2-donation&view=standard>

**Clean up Assistance.** The Crisis Clean-up program is also located at First Baptist Church. You may go in person or call 844-965-1386 to explain your needs and be paired with a volunteer clean up organization.

6. ACISD. The School District will be holding its second Parents' Meetings on Thursday, September 28 from 6:30 – 7:30 at First Baptist Church. The purpose is to discuss bringing the children back to school in Rockport. Please visit ACISD's web site or Facebook page for additional information and updates.
7. Recycling. **Regular recycling will resume the first week in October.** Please check your calendars for the appropriate pickup day for your household. You may use the green bins for normal trash bin service through the end of this month.
8. Disaster Recovery Center. **UPDATE.** We have put together a multi-agency resource center in the old HEB parking lot. It is a consolidation of state, federal and relief organizations under a huge tent. This includes FEMA, SBA, TWIA, Red Cross, Americorp, the Donation Center headquarters and Unmet Needs. An air conditioned tent will be onsite by Friday.
9. Spectrum. Announced today that 60% of the service has been restored and they will meet their 10/6 completion date.

Worth Reminding:

1. Utilities. **WE NEED YOUR HELP** – if you notice a leak or seepage that we may not have been able to identify, please alert us to the problem. You may contact the City of Rockport's Water Department at 361-790-1160 during normal business hours. If there is an emergency, please call 361-729-1111 or 729-2222. City workers are on call 24/7.

We are aware that it is impossible to pay your July utility bills in person. Our Municipal Online Payments program is now up and working for those who were unable to make a payment prior to the storm. Do not be concerned about penalty fees, or water being shut off.

2. The list of Verified Contractors is on the City's web site is updated regularly. As of 9/26, there are 989 registered contractors. There have been 10 complaints lodged against contractors and five companies have vacated. The registration/verification process is to ensure, among many things, that the contractors have proof of liability insurance and state licenses.
3. Municipal Court. The municipal court office is temporarily located at 410 E. Bay St. Accepting payments via money order in the office. Online payments can be made by calling 1-800-272-9826 or at [www.officialpayments.com](http://www.officialpayments.com). Case number is required when making online or phone payments. Communication can be sent to us at [Court@cityofrockport.com](mailto:Court@cityofrockport.com). Court business communication is monitored regularly through cell phone due to down phone service and internet service at the office. Mail should be sent to 2751 SH 35 Bypass, Rockport, TX 78382
4. Local Businesses. As businesses open, the Chamber will add them to a list and publish it on their web site. This is for ALL businesses, not just Chamber members. **If your business is open and you're not on the list, please alert the Chamber.**

5. Aerial Views. Drones have been taking photos of the Hurricane Harvey aftermath. Residents who wish to view before and after views of the area, should visit [Harvey2017.eagleview.com](http://Harvey2017.eagleview.com)
6. Garbage. Continue to put your household refuse in your blue and green bins. **Do not block the bins with debris or vehicles as the automated trucks are unable to access many bins on their rounds.** Make separate piles for building debris, trees/limbs AND appliances. Place them close to the curb or on your property – not the street. The **Transfer Station** will operate 7 days a week from 7 am – 6 pm for an indefinite period. **Residents should enter via Prairie Street. Commercial contractors must take their debris to a landfill. Here is a link for landfills in Texas – <https://wastebits.com/region/Texas>**
7. If you or anyone you know has provided FREE assistance to our area, such as volunteer clean-up, food, equipment or materials, in-kind donations, etc., please deliver or mail this information to the Rockport-Fulton Chamber of Commerce, 319 Broadway, Rockport, TX 78382. You may also fill out a form online that will go directly to a state run database <https://olympus.soc.texas.gov/services/volunteerhours/>

Additional information, as provided by the Texas Emergency Management Team, can be found at <http://www.drc-group.com/.../EDS-Guidelines-Donations...> and also at <https://www.dps.texas.gov/.../05...>

**There are now centralized contacts for individuals wishing to donate goods and/or services.**

[aransasrelief@gmail.com](mailto:aransasrelief@gmail.com) for all physical donation inquiries

[aransasvolunteers@gmail.com](mailto:aransasvolunteers@gmail.com) for groups of individuals wishing to volunteer

[donate@onestarfoundation.org](mailto:donate@onestarfoundation.org)

**There is also a centralized contact for residents needing assistance with cleanup. Call 844-965-1386. This is the primary source for work orders coming in from Operation Blessing, Samaritan's Purse, Team Rubicon and others.**

**Rockport-Fulton Good Samaritans. Now open and assisting with groceries, utilities, rent, medical, transportation, diapers and other expenses. 507 S. Ann St. 361-790-9828**

8. Rebuilding. If you have suffered significant damage and are rebuilding, you will need to obtain a building permit in person at the Service Center. Due to the high volume of inspection requests, the Building Department can no longer provide same-day inspections. You may schedule an inspection for the next business day by calling the Building Inspection Department's 24-hour Inspection Request Line no later than 3:00 P.M. of the day prior of when you need the inspection.

It's getting better every day!!