



## A Message from Mayor Wax

September 1, 2017

So very pleased to announce that the County has started spraying for mosquitos and that we've completed our second day of trash service.

1. **Garbage Service.** Residential trash pickup began Thursday. If your trash was not picked up, please be patient. Trash runs are being made DAILY and we've expanded services. Continue to put your household refuse in your blue and green bins. Make separate piles for building debris, trees/limbs AND appliances. Place them close to the curb or on your property – not the street. We need to keep the roads clear for utility and emergency vehicles.
2. **Electricity.** If your home has been badly damaged, please turn off the main circuit breaker to you house. We need to minimize the possibility of arcs and surges when power returns on September 8. We will have fire teams and AEP specialists available should fires break out. Also, if you are using a power generator plus household items directly into the generator, do not tie into house power.
3. **Water.** The WATER BOIL ADVISORY is still in place. Leaks in the water system have been located and we're in the process of fixing them before our water supplier resumes pressurized service. Daily pressurizing is taking place from 8 am – 5 pm
4. **Retail Services.** Stores are working hard to repair their facilities. There is NO GAS SHORTAGE in Rockport and fuel deliveries have not been interrupted.
5. **Government Assistance.** Staff from the **Texas Department of Insurance** (TDI) will work next week out of Corpus Christi City Hall, 1201 Leopard Street, from Tuesday, September 5 through Friday, September 8 from 9 a.m. to 5 p.m. to meet with the public and answer their questions about insurance matters related to Hurricane Harvey. They will be located on the first floor in the alcove facing Leopard Street. On Saturday, September 9, they will be at the La Retama Central Library, 805 Comanche, in the library's conference room from 9 a.m. to 5 p.m.
6. **Contractors.** Beginning on Monday, all out-of-area contractors will be required to register at the Rockport Service Center. They will be vetted and given a special "City authorized" tag for their car. While this may be an inconvenience for them, it is a way to ensure that residents are getting work done by individuals/customers who are aware of our building codes and the regulations associated with TWIA certified roofing.
7. **911.** We are receiving an inordinate amount of non-emergency calls on our system. Wellness checks and relative location requests should be directed to the Red Cross.

8. Mail. Our local post office is not operational. We will provide you with a direct contact and location in Corpus next week to check on the status of your mail.
9. ACISD. We've been informed that the estimate for resuming classes is two months.
10. Save the Tree? Some folks are unsure if their trees can be saved. The Texas A&M Forestry Service will be available to answer questions and look at your property. Informational handouts are being developed and will be available through the Rockport Service Center, Public Safety Center, Chamber and *The Pilot*. This is being coordinated through the Nueces Extension Office. 361-767-5250
11. Rebuilding. If you have suffered significant damage and are rebuilding, you will need to obtain a building permit. You may use this link: <https://rockport.seamlessdocs.com/f/CQcce> or go to the City's Web site and click on Building Department under the Departments tab. We will be posting more information about post flood requirements in the next few days.
12. City Hall and Operations. Just a reminder that while City offices are closed due to damages, there are a great number of employees working behind the scenes. This includes members of our Public Works, Parks, Police and Public Safety Staff. And, a "satellite" City Hall has been in operation in Bastrop since last Friday to answer calls, relay information to us in the Emergency Operations Center, and coordinate communication on our web site and with social media pages.

Every day I see more improvement and the astonishing resiliency of our community. It makes me both proud and humble.